

Digital First

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Digital First – How can we help?

- **Address IT Infrastructure**
- **GP IT Futures**
- **Predictive Analytical Tools**
- **Digitising records**
- **Full access to records**
- **DPO**
- **NHS App**
- **Joining up the system and more....**

GP IT Futures

GP IT Futures will replace the current GP Systems of Choice (GPSoC) framework from December 2019. GP IT Futures has four goals:

- to provide clinically safe and useful digital and data services for patients and general practice;**
- to provide real-time and secure access to data for patients and NHS users;**
- to allow interoperability between systems, underpinned by common standards;**
- to allow better comparison of activity and outcomes.**

NHS App



- **Breaking news!!!!**
- **8th April Staffordshire roll out begins...**
- **By July 2019 practices need to have 25% of appointments bookable online**
- **From 1 April 2019, new registrants need to have full online access to prospective data**
- **All patients will have online access to their full record, including the ability to add their own information, as the default position from April 2020**
- **Video Consultations? Access to other portals? What else?**

NHS App – Breakout Session

- **By July 2019 practices need to have 25% of appointments bookable online:**
 1. How?
 2. What are we doing already?
 3. How can NHSE/CCG/Fed/LMC support?
 4. Sharing good practice? Just locally or shall we find out how other are doing this?
 5. Standardisation of appointment books for PCNs – supporting a continuity in patient experience of digital services? Not possible, too hard or not ready?

Digital First – quick wins

- **What can we work with you on and deliver ASAP?**
 1. Currently waiting on feedback on the DPO requirement. This is being delivered in an effective way across a lot of Staffordshire – does this need to change? Do you want it to change...
 2. We have started to support eRD but practice interaction has been slow – will this change or are there other issues?
 3. MHRA CAS alerts – what about a single email account which practices have access too so no need for 75 new email addresses?
 4. Sharing data – we will be putting in the governance for this via the ICR programme... in progress!

Digital First Providers

- The contract sets new guidance on how providers like Babylon (GP at Hand), LIVI etc will function.
- Looking to bring fairness to the funding for this activity

Question – Do practices want to deliver this themselves?

- Should we be exploring how this offer can be delivered by Staffordshire practices as standard so all appointment types are available and mitigates risk of patients moving to a “Digital First” provider?

Digital First – How we will help!

- **Golden thread for primary care progression**
- **Roll out NHS app in conjunction with NHS England – more news to follow ASAP**
- **In 2019/20 we'll start a GP IT programme of work in regards the GP Contract – delivering EPS and eRD, population health/risk stratification, Fax machines removal,**
- **Delivering GP IT Futures that aligns with all of our ambitions**
- **Continual focus on ensuring our infrastructure is fit for purpose now and at the end of LTP**
- **Many more things to come out in communications...**

Thank you

Any Questions?